



Policy Statement

We make chemistry work

Mavro develops, manufactures and supplies cleaning and protective products that restore, protect and enhance buildings, infrastructure and other surfaces. We believe chemistry can make a positive contribution to preserving buildings, infrastructure and materials by extending their service life and preventing unnecessary replacement.

We develop solutions that work – even when that means creating an entirely new product. We do this in our own laboratory, working closely with customers, suppliers and partners. Openly, transparently and with the belief that knowledge grows through collaboration. We don't keep chemistry a secret; we make it understandable and practical.

We make chemistry work

For our customers, for society, and for the generations to come.

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Together with our customers, we develop sustainable chemical solutions for restoring, protecting and enhancing surfaces. We combine knowledge, innovation and practical experience to achieve long-lasting results. In doing so, we work as equals, transparently and responsibly. We do not only help our customers with a product, but also guide them towards the best and most sustainable solution.

Vision

Mavro aims to be a leading and innovative partner in sustainable surface treatment. We believe that the most sustainable solution often starts with preserving, restoring and protecting rather than replacing.

We strive to continuously improve our impact on people, the environment and society by developing innovative products, using raw materials and energy responsibly, and building long-term relationships with customers, employees, suppliers and the communities in which we operate.

Our core values

Action – Reaction: Every challenge calls for a solution. That is why we actively look for answers, both in our laboratory and on-site. We are entrepreneurial, practical and curious. By doing, testing and working together, we continue to learn and improve.

Equality: We achieve success together. We treat customers, colleagues, suppliers and partners with respect, honesty and trust. We believe that sustainable collaboration is built on open communication and mutual understanding.

Extraordinary: We are transparent about what we do and why we do it. We share our knowledge and are open to new insights. By being honest and accessible, we build sustainable relationships and trust.

Innovative: We look ahead and continue to invest in innovation. We develop products and processes that contribute to a more sustainable living environment, a longer service life for materials and a smaller ecological footprint. Every day, we aim to become one step better – for our customers, our employees, society and the environment.

Our responsibility: Mavro operates from the belief that business success goes hand in hand with social responsibility.

In all major decisions, we consider the interests of our stakeholders, including:

- our employees;
- our customers;
- our suppliers and supply chain partners;
- the local community;
- the environment;

We strive to make a positive impact on people and the environment by:

- developing products and solutions that contribute to the preservation and extended service life of materials;
 - using raw materials, energy and natural resources responsibly;
 - preventing pollution and continuously reducing our environmental impact;
- providing a safe, healthy and inclusive working environment for our employees;
 - fostering fair and long-term collaboration throughout our supply chain;
- complying with applicable laws and regulations, and maintaining high standards of ethics, quality and safety;
- being transparent about our performance and continuously improving our social and environmental impact.

Continuous improvement

The management annually sets objectives in the areas of quality, safety, sustainability, social impact and business operations. Progress is periodically evaluated and adjusted where necessary. We make the required resources, knowledge and capacity available for this purpose and expect every employee to actively contribute to achieving our objectives.

Our management system is based on the ISO 9001 standard and forms the basis for continuous improvement. In addition, we continuously evaluate our impact on employees, customers, the environment, society and governance, and in this way aim to keep improving.

Zaltbommel, 6th of July 2026

M. Verduin,
Director